



2019 ANNUAL REPORT

In July of 2019, Henry purchased a donated vehicle from Tri-CAP, through the DRIVE Program, with hopes of being able to secure housing and employment. In our six-month follow up, Henry reported that because of his vehicle and access to transportation, he has been able to secure BOTH housing and employment for himself and his family! Henry has used his car to help others get to the grocery store or hospital as well. Henry said "God bless ALL that you guys and gals do for folks like me. This car helped me get a job, independence, and be able to help others."

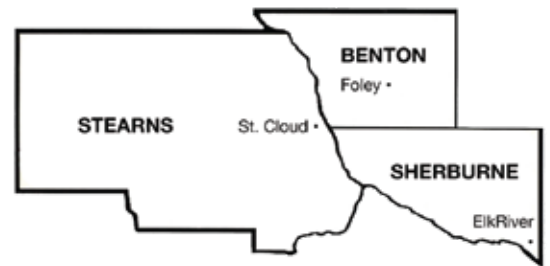


your story IS OUR STORY



BASIC NEEDS | SELF SUFFICIENCY | BUILDING STABILITY

BUILDING STRONG, VIBRANT COMMUNITIES



Dear Friends and Supporters,

Tri-County Action Program, Inc. is celebrating 55 years of service and investments in the people and communities of central Minnesota. For 55 years, we've been providing opportunities to enhance and expand the economic and social well-being of our residents and our community. And we are just getting started.

From the beginning, Community Action has been a grass-roots led movement, focused on providing the education, support, and assistance that enables Tri-CAP to help families, with low-incomes, on their journeys toward economic stability. What we've learned in 55 years is that every person and family we serve has a unique story. For Tri-CAP, those unique family stories serve to define who we are. From current stability-building programs to emerging unmet needs, at Tri-CAP we recognize that "Your Story is Our Story".

I invite you to peruse our annual report to learn about our role as an effective poverty-fighting community resource. Sprinkled throughout the report you'll find a few individual stories, out of the 16,323 people Tri-CAP served in 2019.

Tri-CAP's story is also intertwined with the community members, businesses, governmental officials, non-profits, faith-based organizations, donors, and volunteers who collaborate and support our mission. We gratefully acknowledge their role as partners in our provision of vital services to residents in need and our responsibility as catalyst for change in our community. Thank you for working with us so that Your Story is Our Story.

Tri-CAP's invitation is open to join us in writing our next chapter as a consumer, supporter, collaborator, partner, employee, volunteer, or donor. We look forward to Your Story becoming Our Story too.



Best Regards,
Lori Schultz, LSW
Executive Director

current LEGISLATIVE MEMBERS

State Representative

12B Paul Anderson
13A Lisa Demuth
13B Tim O'Driscoll
14A Tama Theis
14B Dan Wolgamott
15A Sondra Erickson
15B Shane Mekeland
30A Paul Novotny
31A Kurt Daudt

State Senators

12 Torrey Westrom
13 Jeff Howe
14 Jerry Relph
15 Andrew Mathews
30 Mary Kiffmeyer
31 Michelle Benson

United States Congressional

6 Tom Emmer
7 Collin Peterson

United States Senators

Amy Klobuchar
Tina Smith

Governor

Tim Walz

Lieutenant Governor

Peggy Flanagan

current BOARD OF DIRECTORS



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Rose Johnson



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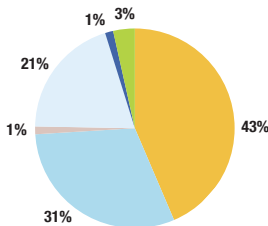
Kelly Larson

FINANCIAL REPORT 10.1.2018 - 9.30.2019

REVENUES

Federal Sources	\$3,343,920
State of Minnesota	\$2,352,986
County Sources	\$59,524
Other Sources	\$295,059
Program Income	\$1,274,050
Affordable Housing	\$87,118
Reimbursements	\$16,216
Interest	-
Donations and In-Kind Contributions	\$200,522
Net Gain on Disposal of Equipment	-\$63,630

Total Revenues \$7,565,765



EXPENDITURES

Wages and Fringe Benefits	\$3,931,211
Professional Services	\$60,268
Supplies	\$101,464
Occupancy	\$122,424
Other Program Expenses	\$611,822
Non-Capital Equipment	\$48,443
Direct Client Services	\$1,860,726
Administrative Costs	\$111,266
Lease Expense	-
Training	\$77,936
Interest Expense	\$12,850
In-Kind Contributions	\$39,035
Technology Support and Maintenance	\$84,111
Sub-Awards	-
Depreciation	\$382,300

Total Expenditures \$7,443,856



DONATIONS

We gratefully acknowledge the generosity of our partners and supporters who provided 27,861 hours of volunteer time valued at \$374,780, made in-kind donations valued at \$194,912, and gave cash donations of \$29,764. Your gifts and support help residents experiencing low incomes work toward economic stability.

Please join Tri-CAP by supporting the stabilization assistance and self-sufficiency education we provide. Your donations and volunteer time help to strengthen our communities. All donations are appreciated and can be made online by visiting our website www.tricap.org. For current volunteer opportunities please go to our website and follow the volunteer link.

Cash	\$29,764
In-Kind	\$194,912
Volunteer Hours	\$374,730

Total Donations \$378,230



TRI-CAP'S IMPACT IN THE COMMUNITY

6,338

HOUSEHOLD
ENERGY
GRANTS

138,435

PUBLIC
TRANSIT BUS
RIDES
PROVIDED

299

CAREER
COUNSELING
WORKSHOPS

28

PEOPLE WHO
OPENED A
SAVINGS
ACCOUNT

183

PARTICIPANTS
IN HOUSING
RENTAL CLASS

148

HOMES
WEATHERIZED

11

INDIVIDUALS
WHO
PURCHASED
A DONATED
VEHICLE

20,224

VOLUNTEER
DRIVERS
RIDES
PROVIDED

197

HOUSEHOLDS
HELPED WITH
PLANNED ENERGY
USE AND
BUDGETING

43

HOUSEHOLDS
ASSISTED WITH
WATER/SEWER
BILLS

162

VEHICLES
REPAIRED

1,729

ENERGY CRISIS
GRANTS
PROVIDED

19

BUSINESS/
HOME
PURCHASE/
EDUCATION
CLASSES

1,369

SNAP
BENEFITS
ADVOCACY
PROVIDED

1,417

TAX RETURNS
PREPARED
AND FILED
FOR FREE

7,178

INDIVIDUALS
SERVED WITH
VOTER
EDUCATION &
ACCESS

393

PARTICIPANTS
TAUGHT
FINANCIAL
LITERACY
CLASS

27,861

VOLUNTEER
HOURS
DONATED TO
TRI-CAP

24

PERMANENT
HOUSING
PLACEMENTS

427

HOME REPAIRS
(HEATING &
APPLIANCE)

5,332

PEOPLE
RECEIVING
TRANSPORTATION
SERVICES (BUS
PASSES, RIDES)

23

VEHICLES
DONATED TO
TRI-CAP

16,323

INDIVIDUALS
SERVED BY
TRI-CAP IN 2019



ALEAHA'S SUCCESS STORY

Aleaha leased a vehicle from Tri-CAP's Drive Program and has been working hard to improve her financial wellbeing for herself and for her two young children. Now that Aleaha has transportation, she's been able to secure new employment and spend more time with her children.



basic NEEDS



ENERGY ASSISTANCE

The Energy Assistance Program helps income eligible households pay a portion of their heating costs. Grants are based on household size, income, fuel type, and energy usage and are paid directly to the energy provider.



HOUSING ASSISTANCE

Housing assistance programs stabilize the lives of families or individuals who are homeless or are at imminent risk of homelessness or living in shelters by providing access to coordinated entry, financial counseling or case management.



ENERGY ASSISTANCE ADVISOR

Part of the Energy Assistance Program

Offering assistance and resources to plan energy costs, and referrals to assist with other identified household needs.



NUTRITION ASSISTANCE INFORMATION

Tri-CAP provides outreach and information about the state-run Supplemental Nutrition Assistance Program (SNAP), applications, and assists with the application process, if needed.



PUBLIC TRANSPORTATION

Tri-CAP Public Transportation

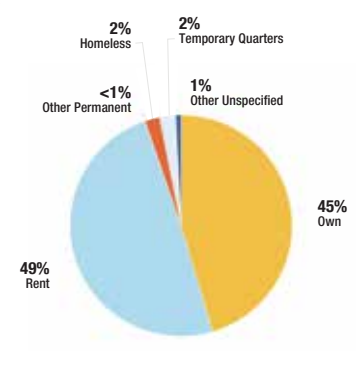
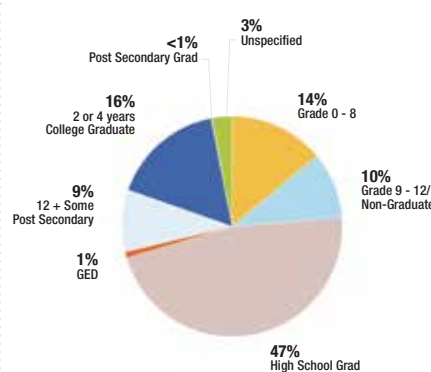
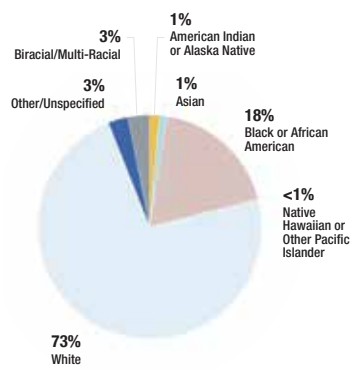
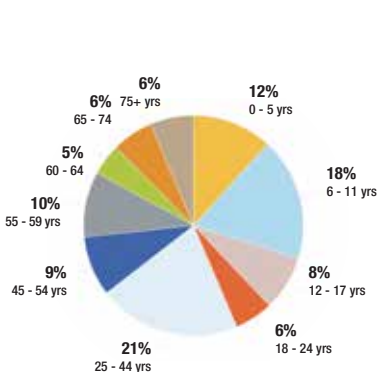
Tri-CAP Public Transportation offers fully accessible transportation with buses providing flexible routing and dial-a-ride modes. Transportation is provided to the public and is not based on eligibility.



VOLUNTEER DRIVERS

Tri-CAP Volunteer Drivers use their own vehicles to provide rides to residents going to a variety of destinations. Volunteer drivers are reimbursed at the Federal IRS rate for mileage.

COMMUNITIES SERVED



AGE

RACE

ADULT EDUCATION LEVEL

HOUSING

self SUFFICIENCY



FINANCIAL FITNESS

This service helps clients gain control over their financial situation through classes covering budgeting, savings, credit reports, credit scores, credit scams, credit repair and working with banks and credit unions. One-to-one financial counseling sessions are scheduled following the class.

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TAX ASSISTANCE

Tri-CAP provides high quality, free tax preparation assistance and free e-filing to low and moderate income residents of Central Minnesota. Well trained volunteers carry out the program, providing a much-needed service.

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DRIVE (Delivering Reliable Independent Vehicle Empowerment) PROGRAM

The DRIVE program provides increased opportunities, supporting Central Minnesota families with access to personal transportation solutions.



RENTING 101

Renting 101 is a rental education course providing participants with the tools to move from transitional housing to permanent stable housing. Curriculum includes instruction on how to find an apartment, understand eviction action reports, understand criminal and credit reports, and what property managers look for when making leasing decisions.

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REBUILDING LIVES

Pre-employment/life skills training is available to those who have lost their primary source of income to divorce, separation, death, disability or job loss of their partner.

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SNAP EMPLOYMENT & TRAINING

Providing employment and training opportunities such as career development training and financial assistance supporting educational attainment for eligible Minnesotans experiencing financial hardship who want to increase income to become more self-sufficient.



FAIM SUCCESS STORY

Abdirahman and Saida both successfully saved in the Family Assets for Independence in Minnesota (FAIM) program for closing costs on their family home through Central Minnesota Habitat for Humanity. Prior to starting the FAIM program, "We were struggling to save for our new home closing costs" Abdirahman wrote. Working with the FAIM program, now the married couple and their five minor children achieved their dream of home ownership. "The FAIM program taught valuable financial skills including how to cut out unnecessary spending and save money for the closing costs of their new home"

building STABILITY



FAMILY ASSETS FOR INDEPENDENCE IN MINNESOTA (FAIM)

FAIM is a two year matched savings program for home purchase, to start/expand a small business, or to attend higher education. Client savings are matched 3:1, clients are taught financial literacy, and clients receive case support for the program term.



WEATHERIZATION

Income-eligible households can receive audits and services to help reduce energy costs. These may include insulating, weather-stripping, caulking, furnace repairs/replacements, and health and safety items such as smoke and carbon monoxide detectors.



MINNESOTA URBAN AND RURAL HOMESTEADING PROGRAM (MURL)

MURL is a home ownership program in which homes are sold to low-income "at-risk" first-time home buyers on a no-interest contract for deed basis.



SMALL CITIES DEVELOPMENT PROGRAM (SCDP)

Eligible households and businesses within participating cities may receive services including: owner occupied single family/rental rehabilitation or commercial building rehabilitation. Program recipients must meet one of the following objectives: benefit people of low-moderate incomes, eliminate slum or blight conditions, or eliminate an urgent threat to public health or safety.

CORE VALUES

Our work is guided by a commitment to excellence through these core values

- **Integrity** - We are recognized as a trusted, respectful, progressive provider of services to the residents of the areas we serve.
- **Respect** - We are advocates on behalf of the people we serve and teach them to advocate for themselves and others.
- **Collaboration** - We work with funders, community partners and stakeholders to develop strategies for sustainability and support.
- **Responsiveness** - We take leadership roles in assessing the needs of the community and scanning the environment around us to continuously reshape our service design to impact the lives of those we serve.
- **Equality** - We believe in the preservation of human dignity for all people through full access to the opportunities in our society regardless of ethnic origin, age, gender, religion and socio-economic status and other differences.

MISSION

The Mission of Tri-CAP is to enhance and expand opportunities for the economic and social well-being of our residents and our community.

VISION

The vision of Tri-CAP is to empower and engage residents of our communities to achieve goals of personal self-sufficiency.

your story IS OUR STORY

PROGRAMS AVAILABLE BY COUNTY

BENTON, STEARNS, AND SHERBURNE COUNTIES

- Rebuilding Lives/Displaced Homemaker Program
- Energy Assistance
- Family Assets for Independence in Minnesota (FAIM)
- Family Self-Sufficiency (FSS)
- Financial Fitness
- Housing Assistance
- Small Cities Development Program
- Supplemental Nutrition Assistance Program (SNAP) Outreach

- Supplemental Nutritional Assistance Program Employment and Training (SNAP E&T)
- Renting 101
- Tax Program
- Public Transportation
- Weatherization
- Volunteer Drivers
- Delivering Reliable Independent Vehicle Empowerment (DRIVE)

MILLE LACS COUNTY

- Public Transportation
- Volunteer Drivers

MORRISON COUNTY

- Energy Assistance
- Public Transportation
- Volunteer Drivers

WRIGHT, ISANTI, KANABEC, PINE, AND CHISAGO COUNTIES

- Rebuilding Lives/Displaced Homemaker Program

WRIGHT COUNTY

- Housing Assistance




STACY'S SUCCESS STORY

Stacy* was fleeing a domestic abuse situation and had no transportation. As a newly single head-of-household, employment was very important and her job search was limited to jobs within walking distance of where she was staying. She worried for her safety, walking to work with winter coming as her pregnancy progressed. With her own transportation purchased from Tri-CAP's Drive Program, she has more employment opportunities and better access to medical appointments for her child and herself.

Exciting update for Stacy! Stacy has stabilized her family's living arrangement with the purchase of a home. Stacy continues on her journey toward economic stability, participating in other supportive programs including Rebuilding Lives and the Energy Assistance Program.

**Name changed for client protection*

contact US

 **1210 23rd Avenue South
P.O. Box 683
Waite Park, MN 56387**

 **320.251.1612
888.765.5597**

 **www.tricap.org**

 **general@tricap.org**

 **[tricapcentralmn](https://www.facebook.com/tricapcentralmn)**

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