

Tri-CAP Public Transportation is temporarily suspending Saturday bus service in Little Falls and Sauk Centre beginning Saturday, August 10, 2019 until further notice due to a critical dispatch staffing shortage. Effective that same day, Tri-CAP's Dispatch Center will not be staffed on Saturdays and therefore will not be taking calls or booking rides on Saturdays. Tri-CAP is working diligently to hire and train the dispatch staff necessary to reinstate this Saturday service.

In the meantime, until staffing levels are optimized, the dispatch service provided at Tri-CAP may be slower than usual. This may create longer hold times on the reservation line and service provision by less experienced dispatch staff. The Dispatch Center will not be taking calls or booking rides on Saturdays. Tri-CAP will resume taking calls on Mondays following the weekend. We apologize for this disruption in service and ask for your patience as we resolve this situation. Your continued patronage is appreciated as we strengthen this program.

Tri-CAP will make an announcement when Saturday service is reinstated.